

M4 Motoring Driving School Ltd - Pupil Terms & Conditions

Version: October 2026

These Terms & Conditions apply to driving tuition and associated services provided through M4 Motoring Driving School Ltd ("M4 Motoring", "we", "us" or "our") and its instructors.

By ticking the acceptance box within the M4 Motoring app, the pupil confirms that they have read, understood and agree to these Terms & Conditions.

Where the pupil is under 18, the parent or guardian arranging or paying for tuition should also read these Terms & Conditions.

1. DRIVING LICENCE AND LEGAL ENTITLEMENT

- 1.1 You must be of the appropriate legal age and hold a valid UK provisional or full driving licence appropriate for the category of vehicle in which tuition is being provided.
- 1.2 You must provide evidence of your driving entitlement when reasonably requested by M4 Motoring or your instructor.
- 1.3 It is your responsibility to ensure that your driving licence remains valid and that you remain legally entitled to drive throughout your period of tuition.
- 1.4 You must immediately notify your instructor of anything which may affect your entitlement or ability to drive, including:
 - The revocation, suspension or expiry of your licence.
 - A driving disqualification.
 - Changes to licence conditions.
 - Relevant penalty points or endorsements.
 - A medical condition affecting your ability to drive.
 - Medication which may affect your ability to drive safely.
 - Any other circumstance which may make it unlawful or unsafe for you to drive.
- 1.5 M4 Motoring and/or the instructor may suspend tuition where there is reasonable doubt about your legal entitlement or fitness to drive until satisfactory evidence is provided.

2. EYESIGHT AND FITNESS TO DRIVE

- 2.1 You must meet the legal minimum eyesight requirements for driving.
- 2.2 Where glasses or contact lenses are required for you to meet the legal eyesight standard, they must be worn throughout every driving lesson and driving test.
- 2.3 You must tell your instructor about any relevant medical condition, disability, deterioration in eyesight or medication which may affect your ability to drive safely.
- 2.4 It remains your responsibility to notify DVLA of any medical condition where the law requires you to do so.
- 2.5 Your instructor may refuse or terminate a lesson where they reasonably believe that you are not medically or physically fit to drive safely.

3. ALCOHOL, DRUGS AND MEDICATION

- 3.1 You must not attend a lesson or driving test while under the influence of alcohol, illegal drugs or any substance which makes you unfit to drive.
- 3.2 You must not drive where prescribed or over-the-counter medication affects your ability to drive safely.
- 3.3 If your instructor reasonably suspects that you are unfit to drive, the lesson may be cancelled or terminated immediately.
- 3.4 Where a lesson is cancelled or terminated because of your condition or conduct under this section, the lesson may be charged at the full applicable rate, subject to applicable consumer law.
- 3.5 The instructor may refuse the use of the tuition vehicle for a driving test where they reasonably believe you are not legally or safely fit to drive.

4. YOUR INSTRUCTOR

- 4.1 Tuition may be provided by:
 - A Driver and Vehicle Standards Agency Approved Driving Instructor ("ADI").
 - A properly licensed trainee driving instructor ("PDI") authorised to provide paid instruction.

- 4.2 A PDI is a trainee driving instructor gaining practical instructional experience as part of the DVSA qualification process and must display the appropriate trainee licence.
- 4.3 M4 Motoring will not describe a PDI as a fully qualified ADI.
- 4.4 M4 Motoring instructors are expected to comply with all applicable DVSA requirements, professional standards and codes of practice applicable to their registration or trainee licence.
- 4.5 Instructors operating under the M4 Motoring brand may operate their own businesses under a franchise or other business arrangement with M4 Motoring.

5. PROFESSIONAL CONDUCT AND SAFEGUARDING

- 5.1 M4 Motoring is committed to providing a professional, respectful and safe learning environment.
- 5.2 Instructors are expected to maintain appropriate professional boundaries and treat pupils fairly, respectfully and without unlawful discrimination.
- 5.3 Inappropriate physical contact, sexual or romantic conduct towards a current pupil, intimidating behaviour or inappropriate communications are not acceptable.
- 5.4 Particular care will be taken regarding pupils under 18 and vulnerable adults.
- 5.5 Pupils are equally expected to behave appropriately towards instructors, employees, other pupils, examiners and representatives of M4 Motoring.
- 5.6 M4 Motoring has a zero-tolerance approach to serious:
 - Abusive or threatening behaviour.
 - Violence or threats of violence.
 - Harassment.
 - Sexual or inappropriate behaviour.
 - Discriminatory abuse.
 - Intimidation.
 - Deliberate dangerous behaviour.
 - Damage to a tuition vehicle or property.
 - Conduct which places an instructor or another person at risk.
- 5.7 M4 Motoring or the instructor may immediately terminate a lesson and/or the pupil's future tuition where the pupil's conduct makes it unreasonable or unsafe to continue.
- 5.8 Serious safeguarding, criminal or safety concerns may be reported to the appropriate authority where M4 Motoring or the instructor considers this necessary or where required by law.

6. MOBILE PHONES AND ELECTRONIC DEVICES

- 6.1 Instructors will comply with applicable law and DVSA requirements concerning mobile phones and electronic devices while providing instruction.
- 6.2 An instructor will not use a hand-held mobile phone or other hand-held device while supervising a pupil driving.
- 6.3 Where a tablet, telephone or other device needs to be used for training records, diagrams, progress information or educational material, the vehicle will first be parked safely where required.
- 6.4 Pupils must not use a hand-held mobile phone or other device while driving.
- 6.5 Pupils should avoid unnecessary use of mobile phones during lessons where this would interfere with tuition or create a distraction.

7. LESSON BOOKINGS

- 7.1 Lesson availability is subject to instructor availability.
- 7.2 The agreed lesson duration and price will be confirmed by M4 Motoring, the instructor or through the booking system.
- 7.3 Pupils should be ready to commence their lesson at the agreed time and agreed location.
- 7.4 A lesson begins at the scheduled appointment time unless otherwise agreed.
- 7.5 M4 Motoring cannot guarantee a particular instructor, vehicle or regular lesson slot indefinitely.
- 7.6 Where reasonably necessary because of illness, vehicle availability, instructor availability or other operational circumstances, M4 Motoring may offer an alternative instructor, vehicle, date or time.

8. CANCELLING OR CHANGING A LESSON

- 8.1 A minimum of 36 hours' notice must be given to cancel or rearrange a driving lesson.
- 8.2 Where less than 36 hours' notice is provided, the full lesson fee may be payable, provided the charge is fair and lawful in the circumstances.
- 8.3 This applies to lessons purchased individually, as part of a block booking, package, introductory offer or other promotion.
- 8.4 Cancellation should be made using the contact method agreed with your instructor or M4 Motoring.
- 8.5 The pupil is responsible for ensuring that the cancellation has been received.
- 8.6 Exceptional circumstances may be considered at M4 Motoring's or the instructor's reasonable discretion, without affecting the pupil's statutory rights.

9. FAILURE TO ATTEND

- 9.1 If your instructor arrives at the agreed location at the agreed time and you do not attend, the instructor will normally wait for at least 10 minutes and attempt reasonable contact where practicable.
- 9.2 If you do not attend or make contact, the instructor may leave and the full lesson fee may be payable, subject to applicable consumer law.
- 9.3 Arriving late does not automatically extend the scheduled finishing time of the lesson.

10. INSTRUCTOR DELAYS AND CANCELLATIONS

- 10.1 Instructors will make reasonable efforts to arrive at the agreed time.
- 10.2 Driving instruction is affected by road conditions and unforeseen events. Delays may arise because of traffic, collisions, weather, breakdowns, emergencies or circumstances outside the instructor's reasonable control.
- 10.3 Where an instructor is delayed, reasonable efforts will be made to notify you.
- 10.4 Where M4 Motoring or the instructor cancels a lesson, you will not be charged for tuition that was not provided.
- 10.5 Where a prepaid lesson is cancelled by M4 Motoring or the instructor, the relevant lesson credit will remain available or another suitable lesson will be arranged, subject to any applicable refund rights.

11. PAYMENT

- 11.1 Lessons must be paid for in accordance with the payment arrangements notified to you.
- 11.2 Payment may be required in advance.
- 11.3 Electronic payments must have cleared when required before tuition takes place.
- 11.4 Prices may vary according to location, instructor, vehicle type, lesson duration, package or promotion.
- 11.5 The price applicable to your booking will be the price agreed at the time of booking, subject to any clearly notified future price changes.
- 11.6 Existing prepaid lessons will retain the value or lesson entitlement agreed when purchased, subject to the validity provisions below.

12. PREPAID LESSONS AND BLOCK BOOKINGS

- 12.1 Prepaid lessons and block bookings are for the pupil for whom they were purchased unless M4 Motoring agrees otherwise.
- 12.2 Unless a different validity period was expressly stated when purchased, prepaid lesson credit should be used within 6 months from the date of purchase.
- 12.3 Pupils are responsible for arranging lessons sufficiently regularly to use their credit within the applicable validity period.
- 12.4 Any expiry or restriction will be applied reasonably and subject to the pupil's statutory consumer rights.
- 12.5 Where M4 Motoring or the instructor has been unable to provide reasonable opportunities for the pupil to use prepaid lessons, this will be taken into account when considering expiry.

13. INTRODUCTORY AND PROMOTIONAL OFFERS

- 13.1 Introductory offers are subject to the conditions advertised at the time of purchase.
- 13.2 Unless otherwise stated, introductory offers are available only to qualifying new M4 Motoring pupils.

- 13.3 Where an offer is expressly advertised for new or inexperienced learners, a pupil who does not meet those requirements will not qualify for that offer.
- 13.4 Promotional lessons must be used within any validity period clearly stated at the time of purchase.
- 13.5 Promotional conditions do not affect statutory consumer rights.

14. INTENSIVE COURSES

- 14.1 Intensive courses are subject to instructor availability and should only be booked following discussion about the pupil's existing driving ability and requirements.
- 14.2 A deposit may be required to secure an intensive course.
- 14.3 The balance must be paid by the date agreed when the course is booked.
- 14.4 M4 Motoring cannot guarantee that a pupil will reach driving-test standard within a particular number of hours.
- 14.5 The number of hours required varies between pupils and depends upon progress, previous experience and ability.
- 14.6 A driving test is a separate DVSA appointment and M4 Motoring cannot guarantee test availability.
- 14.7 Cancellation and refund conditions applicable to an intensive course will be explained when the course is booked and will be subject at all times to the pupil's statutory consumer rights.

15. REFUNDS

- 15.1 Requests for refunds of unused prepaid lesson credit should be made to M4 Motoring or, where payment was made directly to an independently operating instructor, to the relevant instructor as appropriate.
- 15.2 Any refund will take account of:
 - Lessons already provided.
 - Valid cancellation charges already incurred.
 - The conditions of any promotional package.
 - The pupil's statutory consumer rights.
- 15.3 Nothing in these Terms & Conditions excludes or restricts any right or remedy which cannot lawfully be excluded under consumer law.
- 15.4 Where the law requires a refund, it will be dealt with in accordance with the applicable statutory requirements.

16. LESSON STANDARD AND PUPIL PROGRESS

- 16.1 Tuition will be provided having regard to the DVSA National Standard for Driver and Rider Training and other applicable DVSA standards.
- 16.2 Tuition will be adapted, where reasonably practicable, to the pupil's experience, ability and progress.
- 16.3 The instructor will assess the pupil's progress throughout their training.
- 16.4 No instructor or driving school can guarantee that a pupil will pass a driving test.
- 16.5 The number of lessons required varies considerably between individuals.
- 16.6 Pupils should discuss their progress with their instructor and may ask what areas require further development.

17. DRIVING TEST BOOKINGS

- 17.1 The pupil is responsible for booking and managing their own car driving test through the official DVSA booking service.
- 17.2 M4 Motoring and its instructors cannot book, change, swap or cancel a car driving test on behalf of the pupil where prohibited by DVSA rules or law.
- 17.3 Before booking a test, pupils are strongly advised to discuss:
 - Whether they are likely to be test-ready.
 - The proposed test date and time.
 - Instructor availability.
 - Availability of the tuition vehicle.
- 17.4 Booking a driving test without first obtaining the instructor's agreement does not guarantee that the instructor or tuition vehicle will be available.
- 17.5 The pupil is responsible for checking the accuracy of their test booking, date, time and test centre.

17.6 The pupil is responsible for making any permitted changes or cancellations to their test.

18. USE OF THE TUITION VEHICLE FOR A DRIVING TEST

- 18.1 Booking a driving test does not give the pupil an automatic right to use an M4 Motoring or instructor's vehicle for that test.
- 18.2 Permission to use the tuition vehicle is at the reasonable professional discretion of the instructor.
- 18.3 The instructor may refuse or withdraw use of the vehicle where they reasonably believe that:
- The pupil has not reached a safe test standard.
 - The pupil presents an unacceptable risk to themselves, the examiner, the vehicle or other road users.
 - The pupil has not demonstrated adequate control or judgement.
 - The pupil is not legally entitled to drive.
 - The pupil does not meet the eyesight requirement.
 - The pupil appears affected by alcohol, drugs, medication, illness or fatigue.
 - The pupil's behaviour creates a safety concern.
 - The test was booked without reasonable consultation with the instructor.
 - The instructor or vehicle is unavailable.
 - Use of the vehicle would breach law, insurance requirements or DVSA requirements.
- 18.4 The instructor's decision will be based on professional judgement and road safety.
- 18.5 A pupil who is advised that they are not test-ready is responsible for deciding whether to amend or cancel their test within the applicable DVSA rules.
- 18.6 Refusal of the tuition vehicle does not prevent a pupil from making their own lawful arrangements to attend a test in another suitable vehicle.

19. TEST DAY

- 19.1 The pupil must ensure that they have all documents and identification required by DVSA.
- 19.2 The pupil must attend in sufficient time for the test.
- 19.3 Where glasses or contact lenses are required for driving, they must be brought and worn.
- 19.4 The pupil must satisfy the DVSA eyesight requirement.
- 19.5 The pupil and instructor should agree beforehand whether the instructor will accompany the pupil on the test where permitted.
- 19.6 The pupil must comply with the examiner's instructions.
- 19.7 The instructor must not interfere with or distract the pupil during the test.
- 19.8 Where appropriate, the instructor may attend the examiner's debrief with the pupil's agreement.

20. TEST CANCELLATIONS AND EVENTS OUTSIDE OUR CONTROL

- 20.1 M4 Motoring cannot accept responsibility for a test cancelled, postponed or terminated by DVSA for reasons outside M4 Motoring's or the instructor's control.
- 20.2 This may include weather, examiner availability, test-centre closure, industrial action or other DVSA operational reasons.
- 20.3 Any lesson, pre-test tuition or instructor time already provided remains payable.
- 20.4 Where DVSA provides a process for claiming eligible out-of-pocket expenses, responsibility for making that claim rests with the pupil unless otherwise agreed.
- 20.5 Where a test cannot proceed because of a fault or condition of the instructor's tuition vehicle for which M4 Motoring or the instructor is responsible, the circumstances will be dealt with fairly and in accordance with the pupil's legal rights.

21. TUITION VEHICLES

- 21.1 Tuition vehicles used for paid instruction will be appropriately insured, maintained and legally roadworthy.
- 21.2 The appropriate L plates, or D plates where used in Wales, will be displayed when required.
- 21.3 Tuition vehicles will have any additional equipment required by applicable DVSA rules.
- 21.4 A particular make, model, registration number, transmission type or individual vehicle cannot be guaranteed indefinitely unless expressly agreed.

21.5 In the event of breakdown, damage, maintenance or operational requirements, an alternative suitable vehicle may be offered.

22. DAMAGE CAUSED BY A PUPIL

- 22.1 Pupils must follow reasonable safety instructions given by the instructor.
- 22.2 Deliberate, reckless or malicious damage to a tuition vehicle or its equipment may result in immediate termination of tuition.
- 22.3 M4 Motoring or the instructor reserves the right to seek recovery of losses arising from deliberate or unlawful damage where legally entitled to do so.

23. RECORDING LESSONS AND PROGRESS

- 23.1 M4 Motoring and/or the instructor may maintain records relating to:
 - Lessons booked and completed.
 - Payments.
 - Cancellations.
 - Pupil progress.
 - Training subjects covered.
 - Driving-test information.
 - Communications.
 - Other information reasonably required to provide tuition and manage the service.
- 23.2 Digital systems or applications may be used to maintain these records.
- 23.3 Records will be handled in accordance with applicable data-protection requirements.

24. PHOTOGRAPHS, TEST PASSES AND SOCIAL MEDIA

- 24.1 M4 Motoring regularly celebrates pupils who pass their driving test by publishing pass photographs and congratulatory posts on M4 Motoring's website and/or social-media channels.
- 24.2 Where a pupil agrees to a pass photograph being taken, M4 Motoring may ask for permission to publish that photograph together with limited information such as the pupil's first name, instructor's name and test-pass achievement.
- 24.3 Permission to publish an identifiable photograph is optional and is not a condition of receiving driving tuition from M4 Motoring.
- 24.4 A pupil may choose:
 - To have their photograph and first name published.
 - To have their photograph published without their name.
 - To have their face obscured or covered before publication.
 - Not to have a photograph taken or published at all.
- 24.5 Where the pupil is under 18, M4 Motoring will obtain appropriate parental or guardian consent before publishing an identifiable pass photograph.
- 24.6 A pupil who does not wish to appear on social media should tell their instructor or M4 Motoring. Refusing permission will have no effect on the tuition or services provided.
- 24.7 Where consent has been given, the pupil may subsequently withdraw that consent by contacting M4 Motoring. M4 Motoring will stop future use and, where reasonably practicable and within M4 Motoring's control, remove the relevant material from its own social-media accounts and website. Withdrawal cannot necessarily remove copies, shares or other use which has already occurred outside M4 Motoring's control.
- 24.8 M4 Motoring will not publish sensitive personal information or information which is unnecessary for the purpose of celebrating the pupil's achievement.
- 24.9 Instructors and pupils must not use social media or electronic communications in a manner which is threatening, discriminatory, harassing, offensive or otherwise inappropriate in connection with tuition.
- 24.10 Any recording equipment fitted to a tuition vehicle will be operated in accordance with applicable data-protection law and relevant DVSA requirements.

25. PERSONAL DATA AND PRIVACY

- 25.1 M4 Motoring and/or the instructor will process personal information as necessary to:
 - Arrange and provide tuition.

- Communicate with pupils.
- Administer bookings and payments.
- Maintain training records.
- Manage complaints.
- Comply with legal or regulatory obligations.
- Operate the driving school.

25.2 Personal information will be handled in accordance with applicable UK data-protection legislation.

25.3 Information will not be sold to third parties.

25.4 Information may be shared where reasonably necessary with service providers, regulators, insurers, professional advisers, law-enforcement bodies or other organisations where permitted or required by law.

25.5 Further information about the handling of personal data may be contained in M4 Motoring's Privacy Notice.

26. COMMUNICATIONS

26.1 Pupils are responsible for providing accurate and current contact details.

26.2 Communications may take place by telephone, text message, email, booking application or other agreed electronic means.

26.3 Pupils should notify M4 Motoring or their instructor promptly if their contact details change.

27. COMPLAINTS

27.1 M4 Motoring aims to resolve complaints promptly, fairly and professionally.

27.2 In the first instance, a pupil should raise a tuition issue with their instructor where appropriate.

27.3 If the matter cannot be resolved, or where the pupil does not feel comfortable raising it directly with the instructor, the complaint may be made to M4 Motoring.

27.4 Complaints should provide sufficient information to allow the matter to be investigated, including where possible:

- The pupil's name.
- Instructor's name.
- Relevant dates.
- Details of the issue.
- The outcome sought.

27.5 M4 Motoring may keep records of complaints, investigations and outcomes.

27.6 Nothing in this complaints procedure prevents a pupil from exercising any statutory right or making a report to DVSA or another appropriate authority.

28. EMERGENCIES AND SAFETY

28.1 Road safety takes priority over completion of a lesson.

28.2 An instructor may take reasonable action to prevent danger, including giving urgent instructions, using dual controls where fitted, taking control of the steering where necessary, stopping the vehicle or terminating a lesson.

28.3 In the event of a collision, medical emergency or other serious incident, the instructor may contact the emergency services or another appropriate person where reasonably necessary.

29. REFUSAL OR TERMINATION OF TUITION

29.1 M4 Motoring or an instructor may refuse, suspend or terminate tuition where there is a reasonable and legitimate reason to do so.

29.2 This may include:

- Abusive, threatening or inappropriate conduct.
- Harassment.
- Safeguarding concerns.
- Deliberate dangerous driving.
- Repeated failure to follow essential safety instructions.
- Suspected alcohol or drug impairment.
- Failure to maintain legal entitlement to drive.

- Non-payment.
- Persistent failure to attend lessons.
- Breakdown of the professional instructor-pupil relationship.
- Circumstances which make continued tuition unsafe, unlawful or unreasonable.

29.3 Where tuition is terminated, any unused prepaid balance will be dealt with fairly, taking account of lessons already provided, valid charges already incurred and the pupil's statutory rights.

30. CHANGE OF INSTRUCTOR

- 30.1 M4 Motoring may arrange a different instructor where reasonably necessary.
- 30.2 Where a pupil requests a different instructor, M4 Motoring will endeavour to accommodate the request but cannot guarantee immediate availability.
- 30.3 A change of instructor may result in a reasonable reassessment of the pupil's current ability and training requirements.

31. INSTRUCTOR LEAVING M4 MOTORING

- 31.1 Instructors operating with M4 Motoring may cease to operate under the M4 Motoring brand.
- 31.2 Where this occurs, M4 Motoring will endeavour to explain the options available to affected pupils.
- 31.3 Any future tuition provided independently by an instructor after they have left M4 Motoring may be subject to that instructor's own terms and conditions rather than these Terms & Conditions.
- 31.4 Responsibility for prepaid money will depend upon who received and holds the relevant payment and the contractual arrangements applicable to that payment.

32. GIFTS AND PROFESSIONAL BOUNDARIES

- 32.1 Instructors should not solicit or accept gifts or hospitality which could reasonably compromise their professional judgement.
- 32.2 Ordinary low-value gestures of thanks may be accepted where appropriate and lawful.

33. DISCRIMINATION AND EQUALITY

- 33.1 M4 Motoring is committed to treating pupils fairly and in accordance with applicable equality legislation.
- 33.2 Reasonable efforts will be made to accommodate individual learning needs where practicable.
- 33.3 Pupils should make M4 Motoring or their instructor aware of relevant learning requirements so that reasonable adjustments can be considered.

34. DVSA PROFESSIONAL STANDARDS

- 34.1 M4 Motoring expects instructors operating under its brand to comply with applicable DVSA registration requirements, professional standards and codes of practice.
- 34.2 This includes requirements relating to professional conduct, safeguarding, road safety, appropriate communications, data protection, financial dealings and the provision of driving instruction.
- 34.3 DVSA regulatory obligations applying personally to an ADI or PDI remain the responsibility of that instructor and do not create additional contractual obligations on a pupil unless expressly stated in these Terms & Conditions.

35. TRAINEE DRIVING INSTRUCTORS

- 35.1 A trainee driving instructor providing paid tuition must hold the appropriate DVSA trainee licence.
- 35.2 A trainee instructor must operate through their sponsoring driving school or ADI as required by the applicable DVSA rules.
- 35.3 M4 Motoring will not knowingly permit an unlicensed person to provide paid driving instruction where a licence or registration is legally required.
- 35.4 A trainee instructor's status does not mean that lessons provided under a valid trainee licence are free of charge.

36. LIMITATION AND STATUTORY RIGHTS

- 36.1 Nothing in these Terms & Conditions excludes or limits liability where it would be unlawful to do so.
- 36.2 Nothing in these Terms & Conditions affects the pupil's statutory rights under the Consumer Rights Act 2015 or other applicable consumer legislation.

- 36.3 M4 Motoring is not responsible for loss caused by circumstances outside its reasonable control except where liability cannot lawfully be excluded.

37. CHANGES TO THESE TERMS

- 37.1 M4 Motoring may update these Terms & Conditions from time to time to reflect changes in law, DVSA requirements, business practices or the services provided.
- 37.2 Material changes affecting existing prepaid tuition will not be applied retrospectively in an unfair manner.
- 37.3 The version applicable to a pupil will normally be the version supplied or made available when the relevant service or package was booked, subject to any change required by law.

38. GOVERNING LAW

- 38.1 These Terms & Conditions are governed by the applicable laws of England and Wales where the tuition contract is entered into and provided within that jurisdiction.
- 38.2 Nothing in this provision removes any mandatory consumer right concerning jurisdiction or applicable law.

39. BUSINESS DETAILS

M4 Motoring Driving School Ltd

Registered Office:

63 Heather Road

Newport

Gwent

NP19 7LE

Company Number: 09064045

Telephone: 0333 456 5455

Website: www.m4motoring.co.uk

These Terms & Conditions should be read together with M4 Motoring's Privacy Notice and any specific written terms applying to a particular course, promotion or service.

Version: October 2026

DIGITAL ACCEPTANCE

By ticking the acceptance box within the M4 Motoring app, the pupil confirms that they have read, understood and agree to be bound by these Terms & Conditions.

The date and time of acceptance may be recorded electronically by the app as evidence of acceptance.

Acceptance of these Terms & Conditions acknowledges the social-media policy in Clause 24 but does not, by itself, constitute consent to publish an identifiable pupil photograph.